#### **Investor Complaints Data**

## Private Placement of Municipal Debt Securities

## Data for every month ending Mar 31, 2025

| SN | Received<br>From              | Carried<br>forward<br>from<br>previous | Received<br>during the<br>month | Resolved<br>during the<br>month * | Pending at<br>the end of<br>month # | Pending<br>complaints<br>> 3 month | Average<br>Resolution<br>on time <sup>^</sup><br>( in days) |
|----|-------------------------------|--|---------------------------------|-----------------------------------|-------------------------------------|------------------------------------|---|
| 1  | Directly<br>from<br>Investors | month<br>NA                            | 0                               | 0                                 | 0                                   | 0                                  | 0   |
| 2  | SEBI (<br>SCORES)             | NA                                     | 0                               | 0                                 | 0                                   | 0                                  | 0   |
| 3  | Stock<br>Exchange             | NA                                     | 0                               | 0                                 | 0                                   | 0                                  | 0   |
| 4  | Other<br>sources              | NA                                     | 0                               | 0                                 | 0                                   | 0                                  | 0   |
|    | Grand<br>Total                | NA                                     | 0                               | 0                                 | 0                                   | 0                                  | 0   |

#### Trend of monthly disposal of complaints for the financial year:

| SN | Month       | Carried      | Received   | Resolved   | Pending at the |
|----|-------------|--------------|------------|------------|----------------|
|    |             | forward from | during the | during the | end of the     |
|    |             | previous     | month      | month *    | month #        |
|    |             | month        |            |            |                |
| 1  | April, 2024 | NIL          | 0          | 0          | 0              |
| 2  | May, 2024   | NIL          | 0          | 0          | 0              |
| 3  | June, 2024  | NIL          | 0          | 0          | 0              |
| 4  | July, 2024  | NIL          | 0          | 0          | 0              |
| 5  | Aug, 2024   | NIL          | 0          | 0          | 0              |
| 6  | Sept, 2024  | NIL          | 0          | 0          | 0              |
| 7  | Oct, 2024   | NIL          | 0          | 0          | 0              |
| 8  | Nov, 2024   | NIL          | 0          | 0          | 0              |
| 9  | Dec, 2024   | NIL          | 0          | 0          | 0              |
| 10 | Jan, 2025   | NIL          | 0          | 0          | 0              |
| 11 | Feb, 2025   | NIL          | 0          | 0          | 0              |
| 12 | Mar, 2025   | NIL          | 0          | 0          | 0              |
|    | Grand Total | NIL          | 0          | 0          | 0              |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

# Last 3 years trend

| SN | Year        | Carried forward from<br>previous year | Received<br>during the<br>particular year | Resolved<br>during the<br>particular year | Pending at the<br>end of the<br>particular year |
|----|-------------|---------------------------------------|---|---|---|
| 1  | 2022-23     | 0                                     | 0   | 0   | 0   |
| 2  | 2023-24     | 0                                     | 0   | 0   | 0   |
| 3  | 2024-25     | 0                                     | 0   | 0   | 0   |
|    | Grand Total | 0                                     | 0   | 0   | 0   |